

Cancellation Policy

Time and space has been reserved just for you so if you wish to cancel your appointment then there is a minimum 50% cancellation fee charge at all times.

If you wish to cancel or reschedule your appointment within 48 hours then the full fee applies, unless we are able to rearrange your appointment in the same working week at a mutually agreeable time.

If you are using the old block booking system then your block bookings need to be paid in advance and taken weekly. If you do not use your block booking within 3 weeks (for blocks of 3) or 6 weeks (for blocks of 6) then your block booking will expire and will no longer apply.

All fees are non-refundable.

If you have any questions then please contact me on
07809429143 or email me at:
rebecca@counsellinginwokingham.co.uk.

